PAGE:	PLEASE FILL OUR YOUR ORDER DETAILS BELOW	
/	ORDER DATE:	ORDER NUMBER:

RETURNS FORM

Shopping made easy...

BEAU DAME LINGERIE
BEAUTIFUL LINGERIE FOR REAL WOMEN

QTY	PRODUCT CODE	PRODUCT DESCRIPTION	PRICE	REFUND? (✓)	EXCHANGE? (✓)	REASON CODE	FAULT (IF APPLICABLE)	REPLACEMENT SIZE	REPLACEMENT COLOUR

REASON CODES				
1 - TOO BIG	2 - TOO SMALL	3 - TOO LONG	4 - TOO SHORT	5 - POOR QUALITY
6 - SYLE DOESN'T SUIT	7 - LATE ARRIVAL	8 - NOT AS EXPECTED	9 - UNWANTED GIFT	10 - ITEM FAULTY

...WE LIKE TO THINK WE GET EVERYTHING RIGHT, HOWEVER, IF SOMETHING IS NOT RIGHT AND YOU WOULD LIKE AN EXCHANGE OR REFUND, PLEASE FOLLOW THE SIMPLE STEPS BELOW WITHIN 28 DAYS OF RECIEPT OF YOUR DELIVERY

1. List in the table above items that you purchased, and tick the appropriate box to tell us if you would like a refund or an exchange.
2. We will happily only exchange item(s) where a different size/colour of the same item is requested, if alternative items are required we kindly ask you return your original for a refund, and place a seperate order.
3. Please use the label situated on the reverse of this returns form and attach this to your parcel - please note the UK Royal Mail parcels can take up to 3-5 working days to arrive at our warehouse.
4. Please enclose this form with your returned items(s), we aim to process your return within 24 hours of receipt.
5. Please ensure you retain a proof of postage.

I HAVE RECEIVED AN INCORRECT ITEM:

ORIGINAL ITEM CODE	INCORRECT ITEM CODE RECEIVED	I STILL WANT MY ITEM(S) (✓)	I WANT A REFUND (✓)

THIS RETURNS POLICY DOES NOT AFFECT YOUR STATUTORY RIGHTS

PLEASE ENSURE YOU RETURNS ITEM(S) IN THEIR ORIGINAL CONDITION WITHIN 28 DAYS OF RECEIPT

DUE TO HYGEINE REASONS WE ARE UNABLE TO ACCEPT UNDERWEAR ITEM(S) THAT HAVE BEEN PREVIOUSLY WORN

FOR MORE INFORMATION, PLEASE REFER TO:
WWW.BEAUDAMELINGERIE.CO.UK/TERMS-AND-CONDITIONS

FOR INFORMATION ON OUR RETURNS POLICY PLEASE REFER TO
WWW.BEAUDAMELINGERIE.CO.UK/RETURNS-POLICY

THANK YOU FOR SHOPPING WITH BEAU DAME LINGERIE...